

STEWARDCALL

As today's megayachts get ever larger, with more decks, salons and cabins, service on board becomes more and more of a challenge. The modern day yacht needs on-board service levels equivalent to a Five Star plus hotel otherwise what's the point of owning a superyacht!

StewardCall satisfies the need for these service levels. It is an ordering, location and response system designed specifically for the megayacht market. The beauty is that it is not an additional or separate communications system. It can be integrated seamlessly into any modern PABX system on board, using phones and pagers. With StewardCall being so intelligent it also integrates with both AMX and Crestron systems so it can be a voice or graphically based system or combination of both.

StewardCall saves a lot of wasted time and effort, improves service levels on board and is less frustrating for busy crew members. The system even sends a message back to the caller saying that the request has been received and is being dealt with. The original message can be sent to a group of Stewards and, once answered, each is told it is being dealt with. This means if someone is busy or otherwise occupied, another Steward can respond.



Communications + Data



[ANT]
ADVANCED NEW TECHNOLOGIES



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It is very simple to operate. If an owner or guest needs the on-board steward service all they need to do is use StewardCall. They simply press a pre-programmed number on their phone or an icon on their touch screen. This contacts the steward who can immediately locate them and ask them what they require. With the VoIP option the steward doesn't even need to talk face-to-face, answering the call immediately by return using their DECT phone. Even without the VoIP option the steward can acknowledge receipt and acceptance of the request. From a technical perspective StewardCall integrates seamlessly. It is modular in construction and fits very easily into a standard racking system. It can be installed quickly and easily into either new or existing on-board communication systems. This reduces installation time and cost.



Technical Summary

- Call from the telephone – you can make a call to a steward using a handset and pre-programmed speed dial keys.
- Call from dedicated units – use a stand-alone StewardCall push button hand held control.
- Steward receives call on a pager – the steward receives the call anywhere on board as an alpha numeric text message. The system adds a message to the call giving the steward the location on board.
- Steward gets a visual message – either on a screen or indication panel allowing calls to be made to a centralised area eg. a galley or crew mess. This is backed up with a pager message to the steward(s).